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Newsletter

QUEST PROVIDES SUPPORT SERVICES FOR PERSONS WITH SPECIAL NEEDS TO PROMOTE INCLUSION, MAXIMIZE INDEPENDENCE AND IMPROVE QUALITY OF LIFE.

**CARF - What is CARF?**

The Commission on Accreditation of Rehabilitation Facilities (CARF), is an international, non-profit organization founded in 1966. CARF's mission is to provide accreditation standards and surveyors for organizations working in the human services field worldwide. It does this by establishing standards of quality for organizations to use as guidelines in developing and offering their programs or services to persons with mental and physical challenges. CARF uses the standards to determine how well an organization is serving the people in need of services and how the organization can improve its services.

A better question might be, Who is CARF?

For Quest it was: Peggy Kurz from Cleveland, Maureen MacSorley from Canada, and Robert Stephenson from California

For months, weeks and days we at Quest have been busy buzzing around getting ready for company. We spruced up our homes, gardens, and office spaces in anticipation of the CARF examiners arriving on Monday, April 7, 2014 and staying through Wednesday, April 9, 2014.

Some of the places CARF visited were; Milburn, Troy, Pardee, Durson, Barbara, Schley, Brewer, Gulley, Sunshine, CWO and the Quest Main Office.

People interviewed by CARF were: Ms. Mary Murphy, Audrey at Gulley's aunt, Ms. Gloria Drew, Linda at Kinmore's Mom, Mr. Dino Vandenheede brother of the Vandenheede brothers at Nicholson, Jim and Cindy Doyle brother and sister-in-law to Nancy at Sunshine, Michael at Schely's Mom Mrs. Cotton, clients Tom Bruen & Patrick Ferber were interviewed at CWO, Support Coordinator Carrie Arms for the Northern Homes and Lisa VanHaverbeck, RN at the Brewer Home.

Morning of April 7th, after a brief tour of the Quest main office the examiners divided up and headed in different directions. Ms. Maureen MacSorley traveled with Jackie Oparaeke and Michele Smith to visit the Barbara and Schley homes, after lunch Michele Smith and Renea Humphrey

accompanied Maureen to the Pardee and Troy, homes. Client, Stakeholder, and Community Interviews were set up at the Troy home. Maureen met up with Ms. Gloria Drew, mother of Linda from the Kinmore home. On April 8th Maureen was escorted up to our Northern Homes, by Sandi Watson and Tania Rivers-Trusel to meet with Area Supervisor, Michelle Castillo and Lisa VanHaverbeck, RN at the Brewer Home.

Ms. Peggy Kurz accompanied Elaine LaMontagne to CWO (Community Work Opportunities) to review employment records, view a power point presentation of services we supply and met with Eileen Whalen of "Connect Us" a volunteer program working hand in hand with CWO. Over the next two days Peggy would be escorted to several job site locations to conduct interviews with clients, staff, and employers.

Mr. Robert Stephenson remained at the Quest main office going over the meat and bones of what makes Quest tick. Policies, procedures, financial funding, employee records, training files, fire-tornado and other safety materials. Interviewing board members and stakeholders.

On Wednesday, April 9, 2014 the three CARF examiners held their exit summary and improvement recommendations. They found little to complain about. Most of the areas covered were followed up with "no corrections or recommendations needed". Music to our ears. There were three areas that had suggestions to make changes on how we are currently gathering data, or asking us to simply add a sentence to a policy to make it clearer.

So, a **BIG THANK YOU!** to everyone. To you who picked up a paint brush, washed windows, hung curtains, repaired dents and dings. To you who swept up sidewalks, cleaned debris from flower beds in the windy cold weather. To you who made sure records were legible and complete. To all who helped make Quest a success.

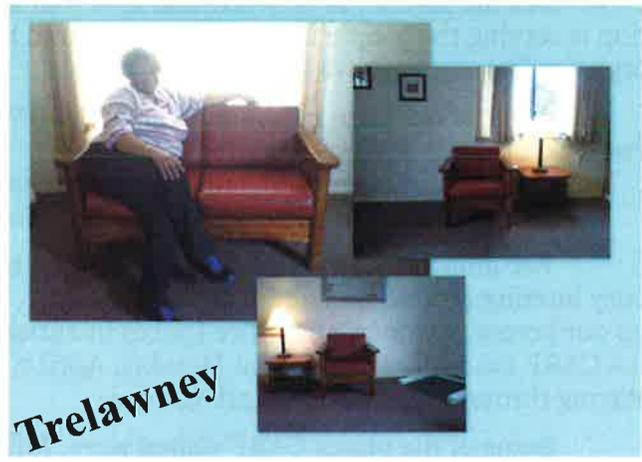
Quest Homes Beautification Results



So. Gibraltar



Darin



Trelawney



Belair Home



Pardee Home

Things You Should Know

LT. GOV. SIGNS BILLS DELETING 'R-WORD' FROM MICHIGAN LAWS

From Associated Press — On Friday, Lt. Gov. Brian Calley signed legislation removing the terms “mental retardation” and “mentally retarded” from state laws.

The “R-Word” laws reflect a recent recommendation from a mental health commission appointed by Gov. Rick Snyder. They strike outdated language from various statutes and replace them with terms such as “developmentally disabled” or “intellectually disabled.”

Once common terms used to refer to people with learning or developmental disabilities, the words retarded, retardation, and mental retardation are now largely regarded as offensive or insulting. The term, in its different forms, appeared 15 times in Michigan laws dealing with everything from mental health to education to crime.

MICHIGAN'S EXPANDED MEDICAID KICKS OFF APRIL 1, 2014

From The Detroit Free Press — The long-awaited Healthy Michigan plan, the state’s unique version of expanded Medicaid, opened on April 1, prompting some consumer advocates on Monday to plan on starting their day early to begin making calls to clients whose applications are ready.

Those whose incomes fall under 133% of the federal poverty limit are eligible for Healthy Michigan.

Michiganders can call [855-789-5610](tel:855-789-5610) with any questions, or go on-line to Healthy Michigan, www.michigan.gov/healthy_michiganplan.

MARK YOUR CALENDAR

for the Company



June 20, 2014 at the

Stoney Creek Winter Cove Pavilion A

HEALTH REFORM FOR THE STATE OF MICHIGAN

The State of Michigan Health Insurance Applications are Finally Available

The state is calling this Medicaid reform the “Healthy Michigan” Insurance. From what is known about this insurance program, **many** people who are currently employed, along with family members, would be eligible for health insurance benefits under the new “State of Michigan Health Insurance Policy”.

Things to consider about this insurance are listed below:

1. The cost of insurance under Healthy Michigan would be very low and perhaps free to some applicants.
2. There is no asset test, e.g., homes, vehicles, tools, or any other possessions.
3. That employees with dependents may be eligible for other benefits, e.g., food stamps too
4. In addition, to being able to earn 133% above Federal Poverty Level, in some cases there may be an income disregard of an additional 3%.
5. It is believed that the only income that is counted, includes Current Employment Wages, Self Employment, RSDI from Social Security, Unemployment Benefits, and Spousal Support
6. Income that is **not** counted, includes Child Support, Workers Compensation, VA Benefits, Supplemental Security Income SSI - from Social Security, Adoption Subsidy, and Disaster Relief Payments

Everyone is encouraged to apply for the State of Michigan Health Insurance. It won’t cost anything to apply and you are under no obligation to join. All benefits may be applied for when you visit

<https://www.mibridges.michigan.gov/access/>



MAY
TRANSPORTATION SAFETY MONTH

JUNE
NATIONAL SAFETY MONTH

SAFETY FIRST

 Be Careful
Be Aware
Be Safe

Quest is
Looking for a DJ

Our faithful DJ, Scott Edwards has retired. Quest is in search of a new DJ for our company Picnic, & Halloween event.

If you have a friend or relative that would like to volunteer their DJ services, have them call and/or send an audition tape to:

Linn Guldner
Quest 36141 Schoolcraft Rd.,
Livonia, MI 48150-1216
(734) 838-3409

I-96 ROAD REPAIR



The I-96 reconstruction has started. Closing down of a 7-mile stretch of I-96 and the Schoolcraft service drive for repairs.

The city of Livonia announced that closure of the freeway between Newburgh Road in Livonia and Telegraph Road in Redford Township should be completed by late October or early November 2014

Check the web site for more details.

<http://www.freeep.com/article/20140108NEWS>

Could you use an extra \$100 or \$200? Know someone who needs a job?

Quest, Inc. is always on the lookout for more good people like you, who make a positive difference in the lives of the people we serve. We are offering a hiring incentive to each and every employee who recruits new employ-



CALENDAR OF EVENTS

Quest

Jan	01/28/14	OSHA Training
Feb	02/20/14	Quest/CWO Management Breakfast
Apr	04/07/14	CARF Survey
May	May	Healthy Michigan Enrollment Assistance
May	5/13/14	Defensive Driving Training
May	05/12/14	Jazzy Ones Bowling Banquet
Jun	06/11/14	CLS Staff Appreciation Day
Jun	06/20/14	Company Picnic
Aug	TBA	Insurance Open enrollment
Sep	09/10/14	Quest/CWO Management Breakfast
Oct	10/28/14	Halloween Party
Dec	12/10/14	Holiday Luncheon

Community Work Opportunities

Feb	02/11/14	Training
Feb	02/12/14	Valentine's Dance
Mar	03/05/14	St. Patrick Dance
Apr	04/08/14	Training
Apr	04/14 thru 04/23/14	Easter Basket Sales
May	05/05 thru 05/09/14	Mother's Day Cups Sale
May	05/22/14	Disco Dance
Jun	06/09 thru 06/13/14	Father's Day Sale
Jun	06/10/14	Training
Jun	06/18/14	Luau Party
Jul	07/18/14	Brown Bag Lunch
Aug	08/07/14	Fun Day
Aug	08/12/14	Training
Aug	08/20/14	Game Night
Sep	09/12/14	Bake Sale
Sep	09/24/14	Reunion Dance
Oct	10/29/14	Halloween Party
Dec	TBA	Annual Gala Event

When you click on "Like us on Facebook" you help spread the word about Quest, Inc.



Look for us on Facebook

Find CWO on Facebook



Quest is joining Wayne State University Optimists Club, Children's Hospital, and Gleaners Food Bank in the "Fight Against Hunger" We will be collecting un-opened boxes of cereal in the lobby of Quest main office May 19, 2014 through June 6, 2014

